

HORTILUX SCHRÉDER B.V. GENERAL GUARANTEE CONDITIONS (version 2022)

Article 1: General:

These General Guarantee Conditions form a part of the General Terms and Conditions of Hortilux Schröder B.V. (hereinafter referred to as Hortilux).

Article 2: Electrical system part guarantee:

The guarantee for parts of the electrical system (in particular, panels) applies to systems that have been designed by Hortilux and includes all components that Hortilux has used.

The guarantee period for the electrical system is one year. This guarantee period starts after the delivery or commissioning of the system, i.e., whichever occurs first. Underground cables are excluded from the guarantee if they have been laid by means of directional drilling and/or if cables have been damaged due to the activities of the Client.

Article 3: Guarantee on services and recommendations:

A guarantee is not provided with regard to the provision of services such as the following (but not exclusively): light measurements, other measurements, cleaning reflectors, carrying out repairs on products regarding which the guarantee period has elapsed, carrying out repairs on products or systems of the Client and/or third parties, providing data and giving advice. Hortilux does, however, have a best-efforts obligation to still deliver to the Client services and/or recommendations that lag behind to a large extent with regard to quality from what the Client should reasonably expect that have been supplied in relation to this and/or to reimburse a proportional part of the invoice value.

Article 4: HPS fixture guarantee:

The guarantee period in relation to newly supplied HPS fixtures with the exception of the lamps herein, is three years for the HSE NXT2 Topline and the HSE NXT2 Comfort EW. The warranty on the HSE NXT2 Comfort SW is two years. Improper use, mechanical damage, water damage and damage as a result of over or under voltage are excluded from the warranty.

The aforementioned guarantee periods for lamps only apply if they have been purchased as part and composition of a new fixture determined by Hortilux. The warranty on the lamp that is part of an HPS fixture depends on the type of fixture supplied. Breakage, damage due to over- or under-voltage, pollution or mechanical damage is excluded from the warranty.

The guarantee of the light that is part of an HPS fixture depends on the supplied fixture type. The light breaking, damage due to overvoltage or undervoltage, contamination or mechanical damage are excluded from the guarantee.

Fixture	Guarantee period in years	Maximum hours of operation
HSE NXT2 Topline *	4	10,000
HSE NXT2 Comfort EW *	3	7,500
HSE NXT2 Comfort SW *	2	5,000

** whichever comes first*

Article 5: Guarantee with regard to individual HPS fixture components:

If individual components are supplied that are identical to the original driver AND light combination, the guarantee periods are as described in Article 4. This also applies with regard to an individual supply.

If individual parts are ordered that are a part of another configuration (for example, Comfortline instead of Topline), a guarantee of no more than 1 year applies to both the driver and the light regardless of the number of use hours in the relevant period.

The light breaking, damage due to overvoltage or undervoltage, contamination or mechanical damage are excluded from the guarantee.

Article 6: LED fixture guarantee:

The guarantee period on newly delivered LED fixtures depends on the supplied fixture type. The guarantee referred to below is related to the correct operation of the fixture and the accessories supplied by Hortilux. Improper use, mechanical damage, water damage and damage as a result of over or under voltage are excluded from the warranty.

Fixture	Guarantee period in years	Maximum hours of operation
HORTILED Multi *	3	15,000
HORTILED Multi 4DIM *	3	15,000
HORTILED Multi Fusion *	5	25,000
HORTILED Top 120v19	3	3,500 / year
HORTILED Top Summit	5	5,000 / year
HORTILED Top Vertex	5	5,000 / year
HORTILED Top Sirius	5	5,600 / year
HORTILED Top Intense	5	5,600 / year
HORTILED Top Antares	5	5,600 / year

** whichever comes first*

Article 7: Guarantee on other products:

The guarantee on products that are not specified in the preceding sections is limited to the guarantee that is provided by the manufacturer. If the manufacturer declares the claim well-founded, the manufacturer shall draw up a proportional compensation proposal. Hortilux shall pass on this compensation proposal to the Client. The conclusion of the manufacturer whether a claim is well-founded or not is binding.